

Handbook on Submitting and Retrieving ATIGA e- Form D via the ASEAN Single Window (ASW) in Customs eServices' International Connectivity Service (ICS)

Last Revised: Jul 2026

Guidelines on the Submission and Retrieval of ATIGA e-Form D to and from ASEAN Member State (AMS) via the ASEAN Single Window Gateway in Customs eServices' International Connectivity Service (ICS)

Please take note of the following before proceeding.

- The TradeNet Frontend screenshots shown in this document are for reference only as they are extracted from the Government TradeNet Frontend Application which may differ from the solutions provided by commercial TradeNet Frontend Solution Providers. In the event you are unable to locate or provide the required information in a specific declaration field, please liaise directly with your TradeNet Frontend Solution Provider.
- The Customs eServices screenshots shown in this document are for reference only as they are extracted from the pre-release environment and may deviate from that in post-release/production environment.
- You are advised to comply with the guidelines provided.
- Singapore Customs shall not be held liable for any mismatch of information between the hard copy print out of the ATIGA e-Form D and the ATIGA e-Form D stored in the System due to any non-compliance or non-action on the part of the entities concerned.
- This document is intended for Singapore importers, exporters and their authorised Declaring Agents transmitting and receiving ATIGA e-Form D to and from AMS via the ASEAN Single Window Gateway in Customs eServices. The document shall not be circulated to a third party without the prior permission of Singapore Customs.

1. Live Operation of the ASEAN Single Window (ASW)

With effect from 1 Jan 2024, all AMS have implemented the full transmission of ATIGA e-Form Ds via the ASW. Under this arrangement, Singapore exporters or their authorised Declaring Agent(s) are to electronically transmit their Form Ds to the relevant AMS via [Customs eServices](#). The transmitted Form D, referred to as the ATIGA e-Form D, will be recognised by the importing customs authority for preferential tariff treatment.

As all AMS have transitioned to full electronic transmission, importing customs administrations may reject hard copy Form Ds presented for preferential tariff claims. Hardcopy Form Ds will only be printed and made available for collection at the usual Printing Centres in the event that the ASW is unavailable due to technical issues.

You must apply for ATIGA e-Form if you are exporting to:

- Brunei Darussalam

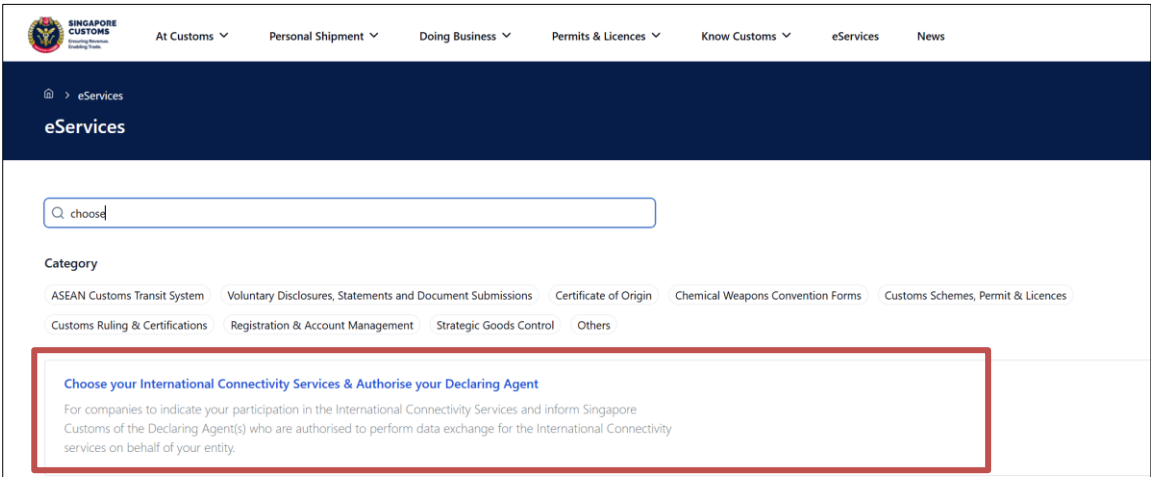
- Cambodia
- Indonesia
- Laos
- Malaysia
- Myanmar
- The Philippines
- Thailand
- Viet Nam

Singapore exporters or their authorised Declaring Agent(s) may access [Customs eServices](#) to select the specific ATIGA e-Form D that they would like to transmit electronically to the importing AMS. Please ensure that the ATIGA e-Form D that would be transmitted electronically to the importing AMS contains the necessary information.

2. Authorisation of Declaring Agent to Perform the Transmission on Behalf of the Exporter

For exporters who wish to engage a Declaring Agent to transmit the ATIGA e-Form D on their behalf, the exporter is required to first obtain the permission of their Declaring Agent before proceeding. The exporter is next required to access [Customs eServices](#) to search and complete the “Choose your International Connectivity Services and Authorise your Declaring Agent” form. In the form, the exporter must add the Unique Entity Number (UEN) of the Declaring Agent(s) whom they intend to authorise. **Do note that the Declaring Agent transmitting the e-PCO must be the one who had declared the specific PCO in TradeNet.**

After submitting the form, the details will be auto registered in our system.



The screenshot displays the Singapore Customs eServices portal. The top navigation bar includes links for 'At Customs', 'Personal Shipment', 'Doing Business', 'Permits & Licences', 'Know Customs', 'eServices', and 'News'. The 'eServices' section is active, showing a search bar with the text 'choose'. Below the search bar, a 'Category' section lists various services: 'ASEAN Customs Transit System', 'Voluntary Disclosures, Statements and Document Submissions', 'Certificate of Origin', 'Chemical Weapons Convention Forms', 'Customs Schemes, Permit & Licences', 'Customs Ruling & Certifications', 'Registration & Account Management', 'Strategic Goods Control', and 'Others'. A red box highlights the 'Choose your International Connectivity Services & Authorise your Declaring Agent' form, which includes the text: 'For companies to indicate your participation in the International Connectivity Services and inform Singapore Customs of the Declaring Agent(s) who are authorised to perform data exchange for the International Connectivity services on behalf of your entity.'

3. Form D Application via TradeNet Frontend

Please minimally provide the following information under the “*Certificate Item Description*” field when you submit your Form D application via your TradeNet Frontend Solution:

a. For all Form D applications

- Product description
- Name of manufacturer
- Trademark, if any
- HS code of importing country
- Package type *aka* type of packages (code)*
- Number of packages
- Package material (code)*

(* - the code is to be in accordance with [UN/ECE Recommendation No. 21](#))

b. For Form D applications where the invoice(s) specified on the Form D is(are) issued by a company in a third country

- Name of company issuing the third country invoice
- Country of company issuing the third country invoice

Certificate Item	
<u>Cert Item Description:</u>	* POLYESTER (PRIMARY FORM) MANUFACTURER: ARMSTRONG INDUSTRIAL CORP TYPE OF PACKAGES: IH PACKAGE MATERIAL: IH ⬆ ⬇ ⬆
Cert Item Qty:	5000 KGM ?
Cert Item Value:	25000
Origin Criterion Rules:	* CTH
HS Code:	
Content Percent:	
Manufacturing Cost Date:	01/09/2015  (dd/mm/yyyy)

Additionally, please ensure that all Form D-relevant fields, including “*Transport identifier*”, “*Conveyance Reference Number*”, “*Marks and Numbers*” and “*Invoice Number*” are duly provided in your Form D application. The “*Conveyance Reference Number*” are specified in your application, regardless of the transport mode.

4. Adjustments required to the Approved Form D in Customs eServices before Electronic Transmission

You must access [Customs eServices](#) and make adjustments to the approved Form D before submitting it for electronic transmission. These adjustments are necessary as the additional information provided are helpful to the customs authorities in the importing AMS to verify the physical goods with the ATIGA e-Form D in a timely manner and shorten the goods' time-to-market, potentially through faster Customs clearance.

This is how you should carry out the aforementioned steps. Visit www.customs.gov.sg and select eServices > Login to Customs eServices, search for and access ATIGA e-Form D. You will be directed to the outbound page "ATIGA Form D (SG to AMS)". Please do a search for the approved Form D that you would like to transmit electronically. Before submitting the Form D for electronic submission, please update it with the required inputs via the steps outlined in [Annex A](#).

5. Amendments and Cancellations

No amendments can be made once the ATIGA e-Form D is transmitted. Any amendments to the details on an ATIGA e-Form D shall be made by applying for a new Form D via TradeNet.

If the Form D was applied in a single TradeNet declaration with the export permit and the details to be amended is under an amendable field, you may amend it online via TradeNet Frontend and a new Form D will be issued. You may then transmit the new Form D electronically by following the steps outlined in [Annex A](#).

Otherwise, or if the Form D was applied as a standalone TradeNet declaration (e.g. as a "pure CO"), please submit a new standalone TradeNet declaration with the amendments indicated.

For both cases, the previous Form D replaced by the new Form D is to be cancelled in accordance with the cancellation procedures found in Notice [19/2020](#). For more information relating to cancellation and amendments of PCOs, please refer to the information made available on our website [here](#).

Please submit the request for cancellation **within 7 days** of the transmission of the new electronic Form D to the importing details so that we may communicate the cancellation to the authorities of the importing country in a timely fashion to prevent any delays in the importing country.

6. Retrieving Form D sent from AMS to Singapore in Customs eServices

You can retrieve the ATIGA e-Form D sent from another AMS to you via [Customs eServices](#). Visit www.customs.gov.sg and select eServices > Login to Customs eServices, search for and access ATIGA e-Form D. Click on "Inbound Enquiry" >

“ATIGA Form D (AMS to SG)” and fill in all the fields to search for the ATIGA e-Form D received. The steps are outlined in [Annex B](#).

With the ATIGA e-Form D from other AMS, Singapore importers may use it to either claim preferential tariff treatment for goods imported into Singapore from other AMS, accumulate the value of the originating goods shown in the e-PCO in their Manufacturing Cost Statement (MCS) calculation or for use it for the application of back-to-back PCO on their goods. To do so, importers will only need to quote the ATIGA e-Form D reference number in their correspondences with Singapore Customs instead of scanning a hardcopy PCO in their submissions to Singapore Customs.

7. Transmission Status of ATIGA e-Form D

SG to AMS (Outgoing ATIGA e-Form D)		
Transmission Status	Document Status	Remarks
-	Pending Submission	Draft, pending adjustments and submission by the exporter/DA
In Progress	Submitted	Transmission to AMS is in progress
Success	Submitted	Transmission to AMS is successful
	Cancelled	Transmission is successful and the Form D is cancelled
Failure	Submitted	Submission is rejected by the system of the importing AMS

AMS to SG (Incoming ATIGA e-Form D)		
Internet Transmission Status	Internet Document Status	Remarks
Success	Received	Received by Singapore Customs
	Processed	Received by Singapore Customs
	Cancelled	Cancelled

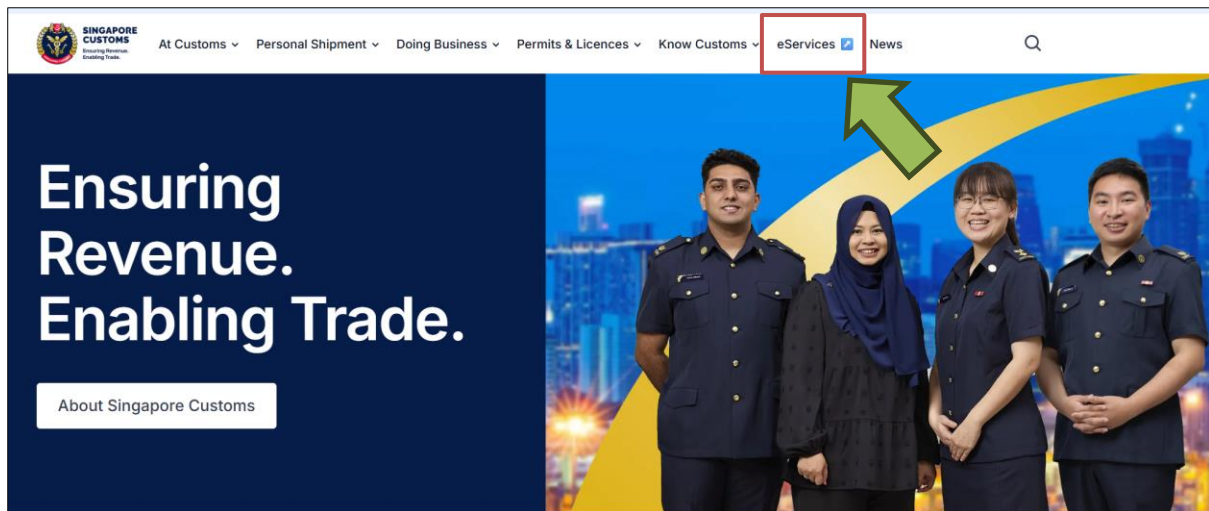
8. Contact Us

If you require any further assistance, please do not hesitate to reach out to us at customs_roo@customs.gov.sg.

Annex A: Step-by-Step Guide in submitting Form D via Customs eServices (Outgoing ATIGA e-Form D (SG to AMS))

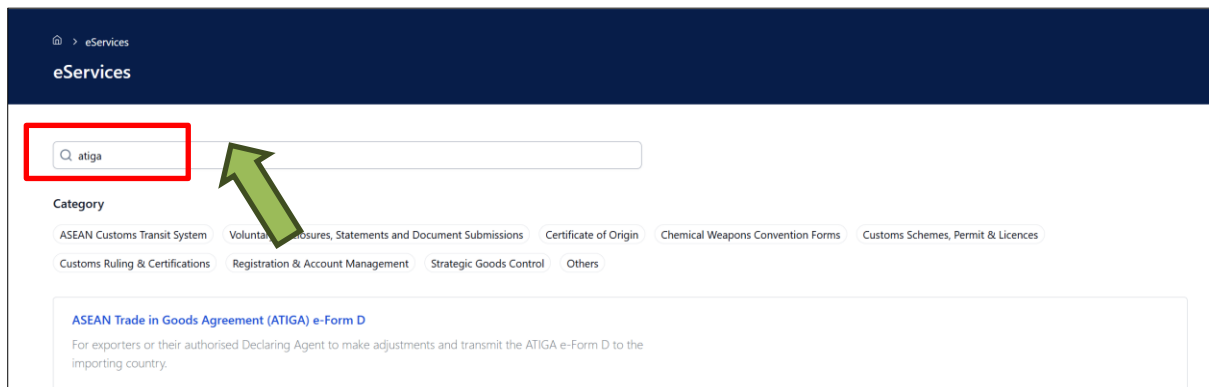
Step 1

Go to <https://www.customs.gov.sg/> and select 'eServices'



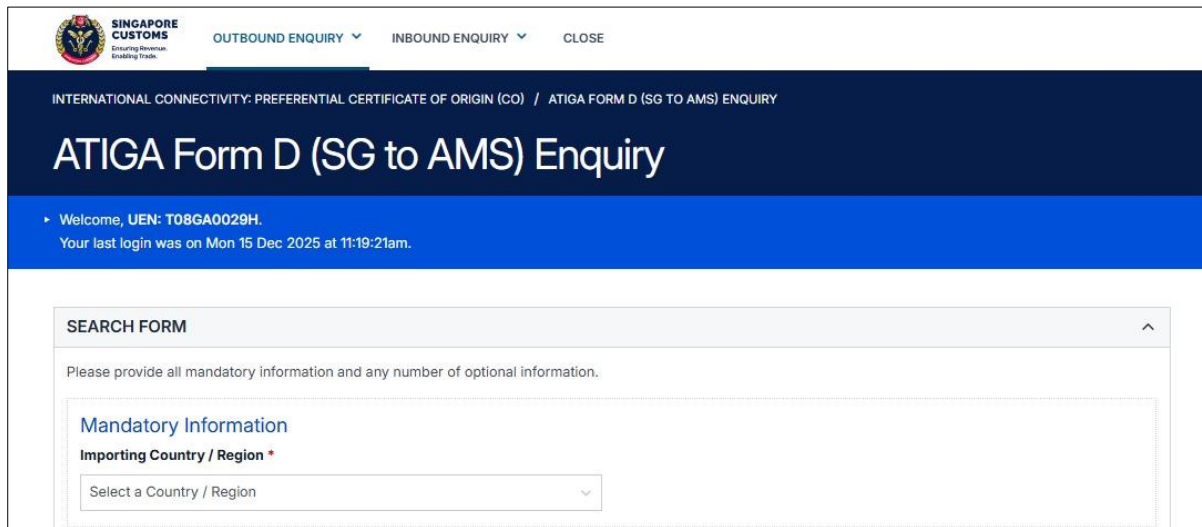
Step 1(a)

Search for "ASEAN Trade in Goods Agreement (ATIGA) e-Form D".



Step 1(b)

You will be directed to ATIGA e-Form D landing page as shown below. The Outbound Enquiry screen will be shown by default.



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OUTBOUND ENQUIRY ▼ INBOUND ENQUIRY ▼ CLOSE

INTERNATIONAL CONNECTIVITY: PREFERENTIAL CERTIFICATE OF ORIGIN (CO) / ATIGA FORM D (SG TO AMS) ENQUIRY

ATIGA Form D (SG to AMS) Enquiry

Welcome, UEN: T08GA0029H.
Your last login was on Mon 15 Dec 2025 at 11:19:21am.

SEARCH FORM

Please provide all mandatory information and any number of optional information.

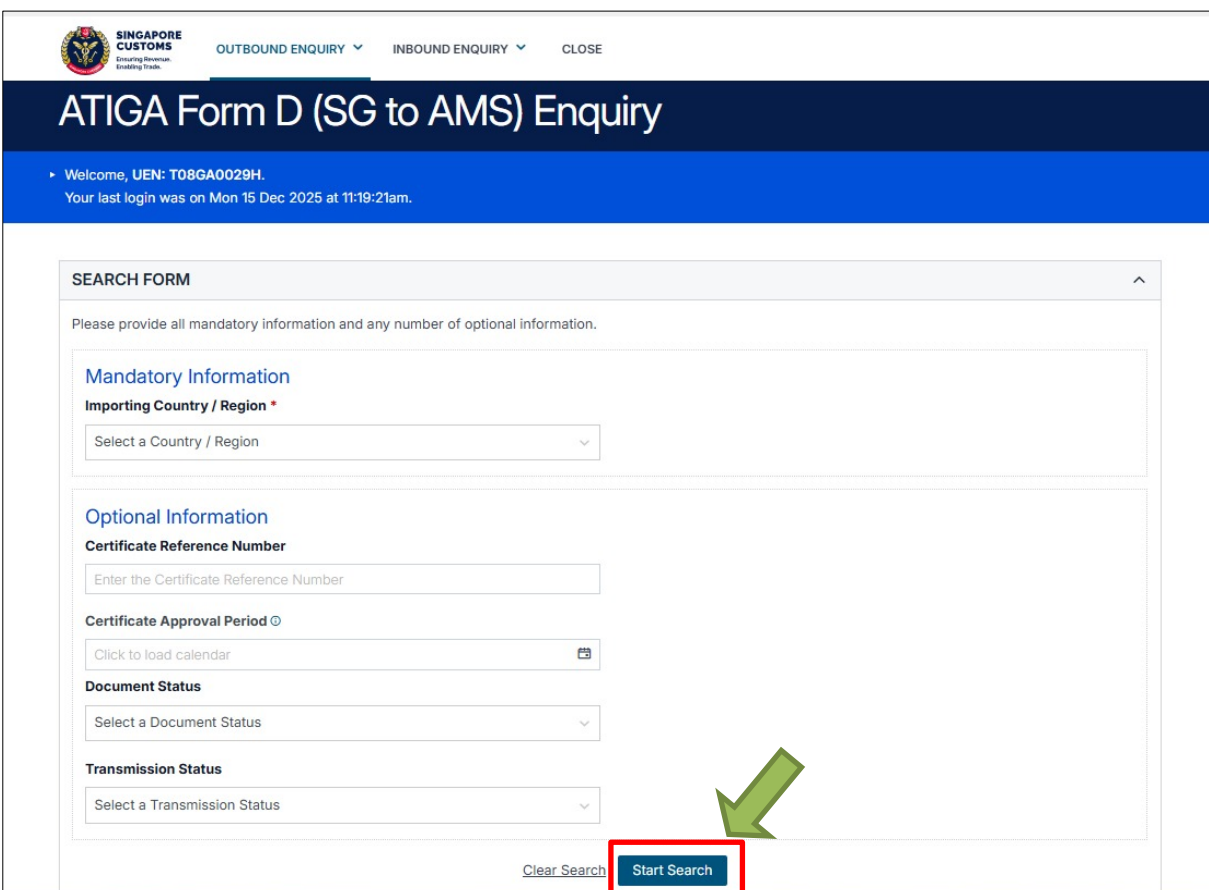
Mandatory Information

Importing Country / Region *

Select a Country / Region ▼

Step 2

Complete the relevant search fields. Selecting the **Importing Country/Region** is mandatory. You may also key in the Optional Information to narrow down your search results. Once done, click on “Start Search”.



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OUTBOUND ENQUIRY ▼ INBOUND ENQUIRY ▼ CLOSE

ATIGA Form D (SG to AMS) Enquiry

Welcome, UEN: T08GA0029H.
Your last login was on Mon 15 Dec 2025 at 11:19:21am.

SEARCH FORM

Please provide all mandatory information and any number of optional information.

Mandatory Information

Importing Country / Region *

Select a Country / Region ▼

Optional Information

Certificate Reference Number

Enter the Certificate Reference Number

Certificate Approval Period ⓘ

Click to load calendar ⓘ

Document Status

Select a Document Status ▼

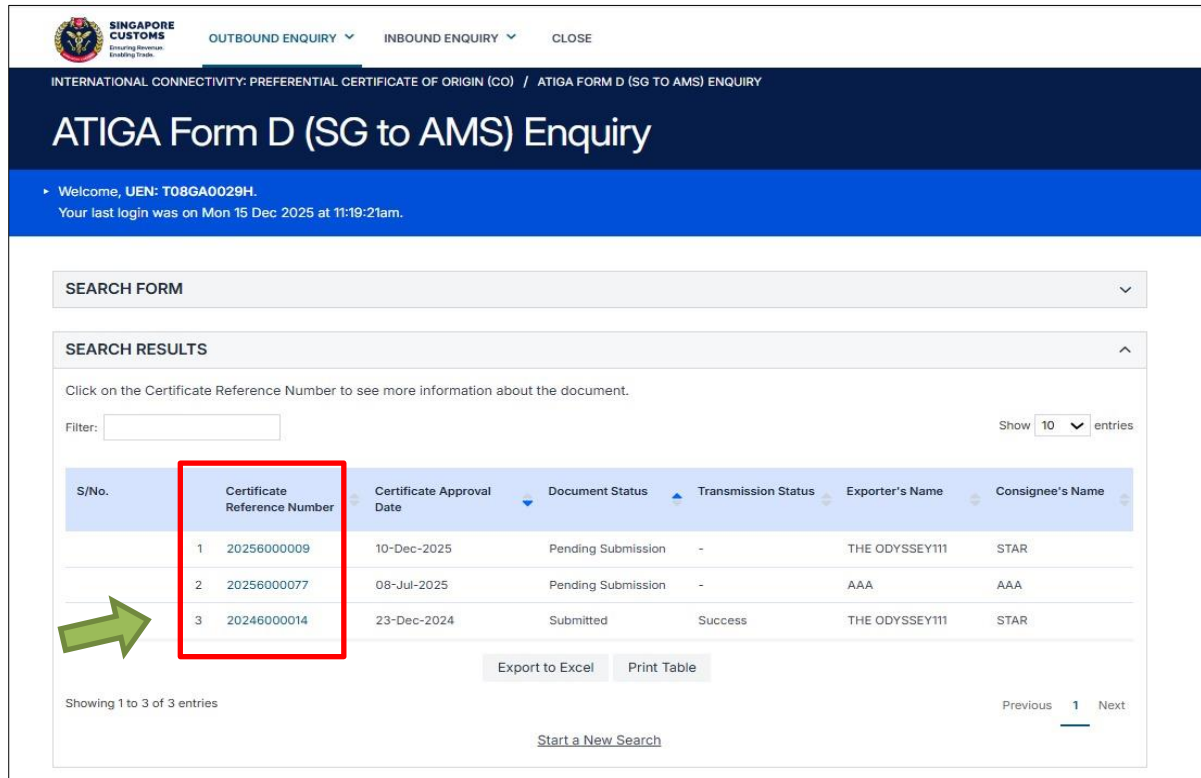
Transmission Status

Select a Transmission Status ▼

Clear Search Start Search

Step 3

At the search results page, retrieve and select the specific approved Form D that you intend to transmit electronically. Click on the Certificate Reference Number that you intend to transmit.



SEARCH FORM

SEARCH RESULTS

Click on the Certificate Reference Number to see more information about the document.

Filter:

Show 10 entries

S/No.	Certificate Reference Number	Certificate Approval Date	Document Status	Transmission Status	Exporter's Name	Consignee's Name
1	20256000009	10-Dec-2025	Pending Submission	-	THE ODYSSEY111	STAR
2	20256000077	08-Jul-2025	Pending Submission	-	AAA	AAA
3	20246000014	23-Dec-2024	Submitted	Success	THE ODYSSEY111	STAR

Export to Excel Print Table

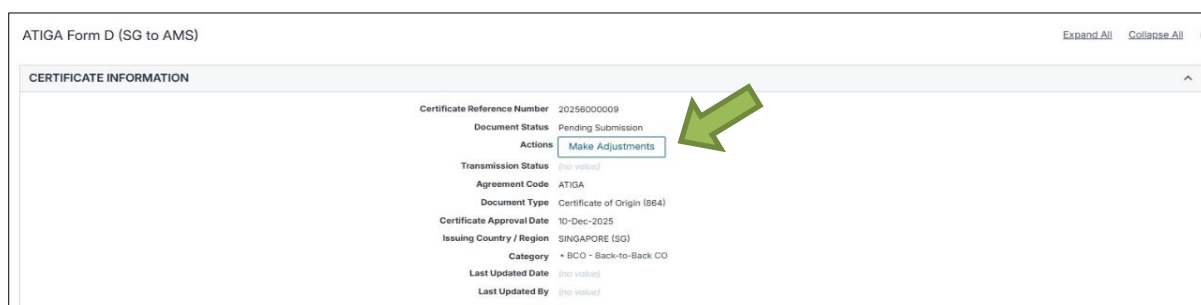
Showing 1 to 3 of 3 entries

Previous 1 Next

[Start a New Search](#)

Step 4

Click on the “**Make Adjustments**” button.



ATIGA Form D (SG to AMS)

Expand All Collapse All

CERTIFICATE INFORMATION

Certificate Reference Number	20256000009
Document Status	Pending Submission
Actions	Make Adjustments
Transmission Status	(no value)
Agreement Code	ATIGA
Document Type	Certificate of Origin (B64)
Certificate Approval Date	10-Dec-2025
Issuing Country / Region	SINGAPORE (SG)
Category	* BCO - Back-to-Back CO
Last Updated Date	(no value)
Last Updated By	(no value)

You may “**Save Draft**” any time after this step and can re-access the draft to make any further changes.

Step 5

You will be directed to the adjustments page where you can key in details of the Form D before submitting it for electronic transmission.

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OUTBOUND ENQUIRY ▾ INBOUND ENQUIRY ▾ CLOSE

INTERNATIONAL CONNECTIVITY: PREFERENTIAL CERTIFICATE OF ORIGIN (CO) / ATIGA FORM D (SG TO AMS) ENQUIRY / SUBMIT ATIGA FORM D

Submit ATIGA Form D

INFORMATION REQUIRED FOR SUBMISSION

Please complete all mandatory (*) information.

Certificate Reference Number: 20256000009

Progress

Transport Details Item Details Category Code Previous Proof of Origin

Please complete all mandatory (*) information.

Transport Mode

1 - BY SEA

Transport Identifier ⓘ

VESSEL

Port Code ⓘ *

MYBNT

Port Name

BENUT, JOHOR

[Reset Form](#) [Save Draft](#) [Next](#)

Step 6

If the Out Transport Mode selected in the approved Form D application = “Road” and the Outward Transport Identifier is empty, indicate a Transport Identifier (i.e. “BY TRUCK”, if applicable).

Please specify the exact Port Code under “Port of Discharge” if you had declared “Other Ports” in your Form D application submitted via TradeNet®. For example, specifying THBKK if you had declared THZZZ.

INFORMATION REQUIRED FOR SUBMISSION

Please complete all mandatory (*) information.

Certificate Reference Number: 20256000009

Progress

Transport Details Item Details Category

Please complete all mandatory (*) information.

Transport Mode

1 - BY SEA

Transport Identifier ⓘ

VESSEL

Port Code ⓘ *

MYBNT

Port Name

BENUT, JOHOR

Step 7

You may provide the following information in the applicable field under “Item Information” for each of your items by click the button under the **Action** column:

- HS code of Importing Country
- Package Type (code)*
- Package Quantity
- Package Material (code)*
- Net Weight
- Net Weight Unit *
- Gross Weight
- Gross Weight Unit*
- Other Quantity
- Other Quantity Unit*

(* - Refer to the Excel file on the same webpage as this guidebook for the specific list of codes to be used for each field.)

Progress

Transport Details Item Details Category Code Previous Proof of Origin

Click on  to edit the corresponding row of information.

Filter:

Show 10 entries

S/No.	Description of Goods	HS Code	Package Type	Package Quantity	Package Material	Net Weight	Net Weight UOM	Gross Weight	Gross Weight UOM	Other Quantity	Other Quantity UOM	Action
1	POLYETHYLENE CONTAINING 5% OTHER LESS ALIPHATIC MONOMERS OF SPECIFIC GRAVITY	39011012	-	-	-	-	-	1	TNE	1	TNE	

The details in the following fields will be mapped from the information in your Form D application submitted via TradeNet®. Please amend the information, where necessary.

- HS code of Importing Country
 - Mapped from the information provided in “Item HS Code”.
 - Please amend the field to reflect the HS code of the importing country.
 - This information shall also be specified under the “Certificate Item Description” field of the TradeNet declaration for your Form D application.
- Goods Description
 - Mapped from the information provided in “Certificate Item Description”, or “Item Description” if the information is not provided in the former field.
 - You are advised not to make any amendment to the information declared in the field as the Form D is printed based on your original declaration.

- Gross Weight and Gross Weight Unit
 - Mapped from the information provided in the “Certificate Item Quantity – UOM”, or “Item HS Quantity – UOM” if the information is not provided in the former.
 - If the quantity provided earlier is not for the gross weight of the item, please remove the information accordingly and declare it under the “Other Quantity” and “Other Quantity Unit” fields instead.

Units of Measurements (UOM) transmitted via the ATIGA e-Form D must follow the UN/ECE Codes provided. Otherwise, it may lead to the ATIGA e-Form D being rejected by the importing country and may lead to delays at the importing country.

Step 7a

Click “Update Item” to effect the changes.

Edit Item Details

ITEM INFORMATION

Please complete all mandatory (*) information. Either **Gross Weight ¹** or **Other Quantity ²** information should also be provided.

Description of Goods *

POLYETHYLENE CONTAINING 5% OR LESS ALPHA-OLEFIN MONOMERS OF SPECIFIC GRAVITY BELOW 0.94 IN LIQUID OR PASTE FORM (TNE) COMMON HEADER TESTING NOV 2024

HS Code *

39011012

Package Type

Select the Package Type

Package Quantity

Enter the Package Quantity

Package Material

Select the Package Material

Net Weight ¹

Enter the Net Weight

Net Weight UOM *

Select the Net Weight UOM

Gross Weight ¹

Cancel Update Item



Step 8

Progress

Transport Details Item Details **Category Code** Previous Proof of Origin Exhibition Third Party / Country Invoicing

Please select the categories as applicable.

Category

☐ Accumulation ☐ De Minimis ☐ Drawback ☒ Exhibition

☒ Third Party / Country Invoicing

Category (Locked) ⓘ

☒ Back-to-Back CO ☐ Issued Retroactively ☐ Partial Cumulation

[Reset Form](#) [Save Draft](#) [Previous](#) [Next](#)

Mark the following checkboxes under “Category Code” as applicable:

- “Accumulation” – if the accumulation rule was applied in the computation of the Regional Value Content or Change in Tariff Classification (CTC) status of the product.
- “Exhibition” – if the goods are sent for exhibition in another country and subsequently sold during or after the exhibition for importation into a participating AMS.
- “De Minimis” – if the “de minimis” rule was applied. Applies only to goods qualifying via a CTC criterion.
- “Drawback” – This category is currently **not applicable**.
- “Third-Country Invoicing” – if the invoice(s) specified on the Form D is(are) issued by a company in a third country.

The following checkboxes will be auto marked by the system, as applicable:

- “Back-to-Back CO” – if the Certificate Type is “17”.
- “Issued Retroactively” – if the approval date of the Form D is after the departure date.
- “Partial Cumulation” – if the Form D is intended for partial cumulation only i.e. the origin criterion is specified as “PC XXX%”.

Please ensure that the relevant checkboxes are also marked accordingly on the physical Form D issued.

Click **Next**.

Step 9 (Only applicable for Back-to-Back CO application)

Progress

Transport Details | Item Details | Category Code | **Previous Proof of Origin** | Exhibition | Third Party / Country Invoicing

Click on  to edit or delete the corresponding row of information.

Filter: Show entries

S/No.	Proof of Origin Reference Number	Type Code	Issuance Date	Action
No data available in table				

Showing 0 to 0 of 0 entries

Previous Next

[Add Previous Proof of Origin](#)

[Reset Form](#) [Save Draft](#) [Previous](#) [Next](#)

Select **"Add Previous Form D"** if the check box for "Back-to-Back CO" is marked under "Category Code".

- "Proof of Origin Reference No."
 - Indicate the reference number of the original Proof of Origin issued by originating country.
- "Type Code"
 - Indicate the type of origin declaration the reference no. is referring to (i.e. "ATIGA Form D" or "ATIGA ASEAN Wide Self Certification Declaration Document").
- "Issuance Date"
 - Indicate the issuance date of original Proof of Origin issued by originating country.

Add New Previous Proof of Origin [Expand All](#) [Collapse All](#)

Please complete all mandatory (*) information.

PREVIOUS PROOF OF ORIGIN INFORMATION

Proof of Origin Reference Number *

Type Code *

Issuance Date *

[Cancel](#) [Add Previous Proof of Origin](#)

Step 10 (Only applicable for “Exhibition” application)

Provide the following information under “Exhibition Party” if the checkbox for “Exhibition” is marked under “Category Code”:

- Name of exhibitor
- Address of exhibitor

The screenshot shows a progress bar at the top with six steps: Transport Details, Item Details, Category Code, Previous Proof of Origin, Exhibition (which is highlighted with a blue border), and Third Party / Country Invoicing. Below the progress bar, a text box contains the instruction: "Please complete all mandatory (*) information." There are two text input fields: the first is labeled "Exhibitor' s Name *" and contains the text "STAR"; the second is labeled "Exhibitor' s Address *" and contains the text "ADD1". At the bottom of the form, there are four buttons: "Reset Form" (a link), "Save Draft", "Previous", and "Next".

Step 11 (Only applicable for “Third-Country Invoice” application)

Provide the following information under “Third-Country Invoice” if the checkbox for “Third-Country Invoicing” is marked under “Category Code”:

- Name of the company issuing the third-country invoice
- Country/Region of the company issuing the third-country invoice

The above information shall also be specified under the “Certificate Item Description” field of your Form D application submitted in TradeNet (please refer to Section 3 for details).

The screenshot shows a progress bar at the top with six steps: Transport Details, Item Details, Category Code, Previous Proof of Origin, Exhibition, and Third Party / Country Invoicing (which is highlighted with a blue border). Below the progress bar, a text box contains the instruction: "Please complete all mandatory (*) information." There are two text input fields: the first is labeled "Issuing Company *" and contains the text "Overseas Company Pte Ltd"; the second is labeled "Issuing Party / Country *" and contains the text "CA - CANADA". At the bottom of the form, there are four buttons: "Reset Form" (a link), "Save Draft", "Previous", and "Submit Adjustments".

Step 12

Click on “**Submit Adjustments**”. You will be able to review the changes you have made before selecting “**Confirm**” at the bottom of the page to transmit the Form D electronically. Thereafter, a page will show that the Form D has been successfully submitted.

Submit Adjustments Expand All Collapse All

CERTIFICATE INFORMATION

Certificate Reference Number 2025600009

TRANSPORT DETAILS

Transport Mode 1 - BY SEA
Transport Identifier VESSEL
Port Code MYBNT
Port Name BENUT, JOHOR

ITEM DETAILS

Filter: Show 10 entries

S/No.	Description of Goods	HS Code	Package Type	Package Quantity	Package Material	Net Weight	Net Weight UOM	Gross Weight	Gross Weight UOM	Other Quantity	Other Quantity UOM
1	POLYETHYLENE CONTAINING 5% OR LESS ALPHA-OLEFIN MONOMERS OF SPECIFIC GRAVITY BELOW 0.94 IN LIQUID OR PASTE FORM (TNE) COMMON HEAD ER TESTING NOV 2024	39011012	-	-	-	-	-	1	TNE	1	TNE

Showing 1 to 1 of 1 entries Previous 1 Next

[Back](#) [Confirm](#)

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[OUTBOUND ENQUIRY](#) [INBOUND ENQUIRY](#) [CLOSE](#)

INTERNATIONAL CONNECTIVITY: PREFERENTIAL CERTIFICATE OF ORIGIN (CO) / ATIGA FORM D (SG TO AMS) ENQUIRY / [SUBMIT ATIGA FORM D](#)

Submit ATIGA Form D

OUTCOME

Certificate 2025600009 has been successfully submitted. ✕

[Back to Search Results](#)

Step 13

You may do a search for the Form D reference number again to download the PDF copy of the Form D.

ATIGA Form D (SG to AMS)

Expand All Collapse All

CERTIFICATE INFORMATION

Certificate Reference Number: 2025600009
Document Status: Submitted
Actions: [Make Adjustments](#)
Transmission Status: In Progress
Agreement Code: ATIGA
Document Type: Certificate of Origin (864)
Certificate Approval Date: 10-Dec-2025
Issuing Country / Region: SINGAPORE (SG)
Category:
• BCO - Back-to-Back CO
• EXH - Exhibition
• TCI - Third-Country Invoicing
Last Updated Date: (no value)
Last Updated By: (no value)

PARTY DETAILS

Exporter's Name: THE ODYSSEY111
Exporter's Address: ADD123456
ADD2
Consignee's Name: STAR
Consignee's Address: ADD1
ADD123456
Country / Region of Origin: INDONESIA (ID)
Port of Loading: SINGAPORE
Back [Print Certificate](#)

Step 14

You may access the Form D via Steps 1 to 3 again to view the status of the electronic transmission under “Transmission Status”. Please note that the updates shown will be based on that received from the importing AMS.

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OUTBOUND ENQUIRY INBOUND ENQUIRY CLOSE

ATIGA Form D (SG to AMS) Enquiry

Welcome, UEN: T08GA0029H.
Your last login was on Mon 15 Dec 2025 at 11:19:21am.

SEARCH FORM

SEARCH RESULTS

Click on the Certificate Reference Number to see more information about the document.

Filter: Show 10 entries

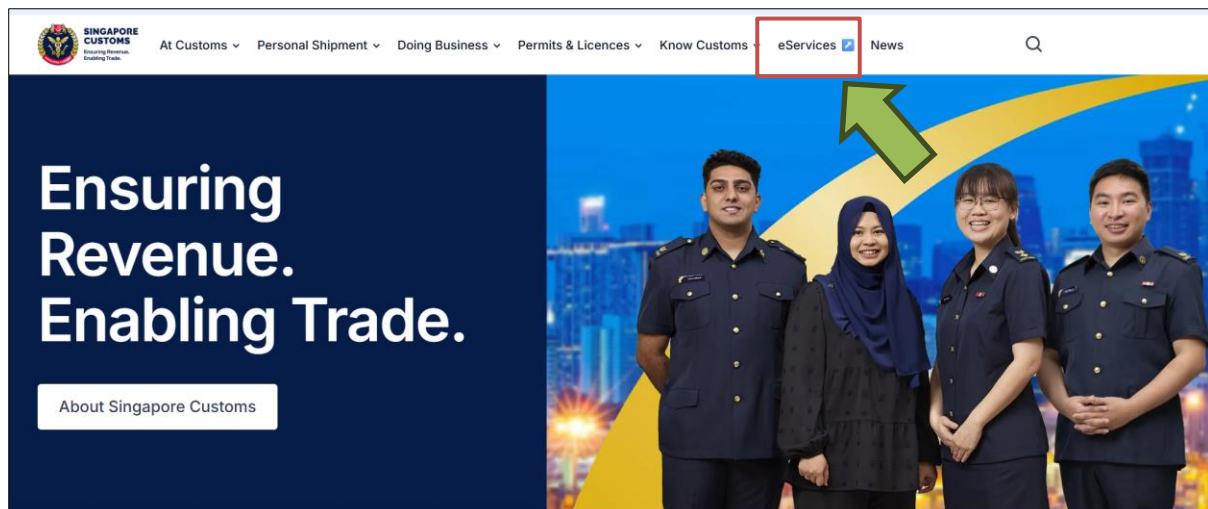
S/No.	Certificate Reference Number	Certificate Approval Date	Document Status	Transmission Status	Exporter's Name	Consignee's Name
1	20256000009	10-Dec-2025	Submitted	In Progress	THE ODYSSEY111	STAR
2	20256000077	08-Jul-2025	Pending Submission	-	AAA	AAA
3	20246000014	23-Dec-2024	Submitted	Success	THE ODYSSEY111	STAR

In the case where an ATIGA e-Form D has been successfully received by the National Single Window of the importing AMS, the transmission status would be updated from “In progress” to “Success”. **Please allow up to 24 hours for the status to be updated accordingly.**

Annex B: Step-by-Step Guide in retrieving ATIGA e-Form D via Customs eServices' ICS (Incoming ATIGA e-Form D (AMS to SG))

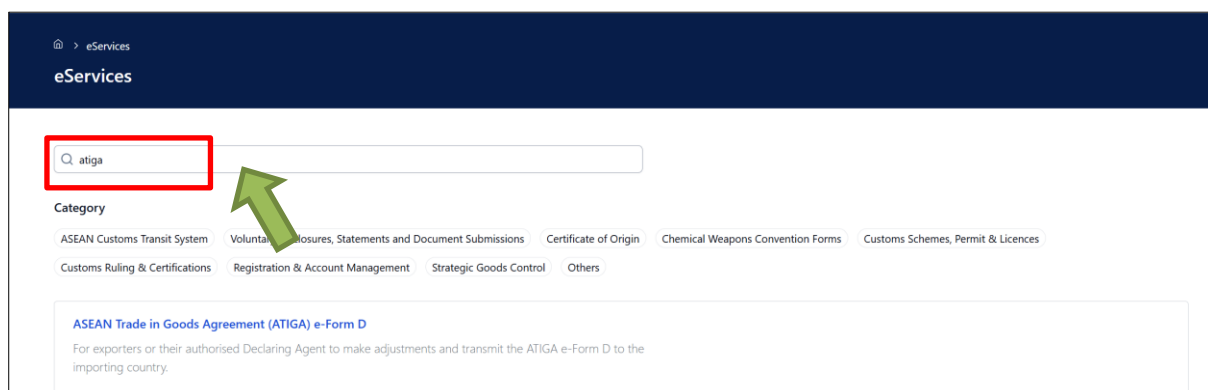
Step 1

Go to <https://www.customs.gov.sg/> and select 'eServices'



Step 1(a)

Search for "ASEAN Trade in Goods Agreement (ATIGA) e-Form D".



Step 2

You will be directed to ICS ATIGA e-Form D landing page as shown below. The Outbound Enquiry screen will be shown by default. Select “Inbound Enquiry” > “**ATIGA Form D (AMS to SG)**”.



Step 3

Key in **all** the Mandatory Information in the Search Form “Issuing Country / Region”, “Certificate Reference Number” and “Departure Date” and click on “**Start Search**”.

This screenshot displays the 'SEARCH FORM' for the ATIGA Form D (AMS to SG) Enquiry. The form is titled 'Mandatory Information' and contains three required fields: 'Issuing Country / Region' (a dropdown menu), 'Certificate Reference Number' (a text input field), and 'Departure Date' (a date picker). A green arrow points to the 'Start Search' button, which is highlighted with a red box. The 'Clear Search' button is also visible next to it. The form is set against a light blue background with a dark blue header bar.

Step 4

Click on the search results “Certificate Reference Number” Field.

SEARCH RESULTS					
Click on the Certificate Reference Number to see more information about the document.					
Filter:	Show 10 entries				
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Certificate Reference Number	ATIGAINBNDINDOUAT28APR2022ORG9301P	
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